

GENERAL

Fair Sport Solutions VOF and all its affiliated companies (“FSS”, “RaceGorilla”, “CloudTimer”, “we”, “us” or “our”) take the privacy of your (“user” or “you”) personal data very seriously. Therefore, your personal data is handled and protected with the utmost care. Hereby, FSS adheres at all times to the applicable laws and regulations. Please read this privacy policy (“Privacy Policy”) before you use the competition management and timing solution services of FSS (“Services”) of which are part: our website www.cloudtimer.nl and / or www.racegorilla.com (“Website”) and our mobile applications CloudTimer and / or RaceGorilla (“App”) (Website(s) and App(s) together “Platform”). By using the Platform (which includes the download and installation of the App) you agree to the use of your personal data in accordance with this Privacy Policy.



In this Privacy Policy, you are given an insight into the data we collect, why we collect it and what we do with such data.

I. Data that FSS collects and for which purpose

For the execution of the Services, FSS processes the personal data for the purposes as listed below. Your personal data is required and you give permission to use the following personal data:

Visits to the Website and App: when you visit the Website or use the App, our servers automatically store information, such as your URL, IP address, browser type and language and device type, and the time and date of your visit. To allow us to optimize the layout of the Website, to improve the provision of information, and to combat fraud. During the use of the Website cookies are placed on your computer, smartphone or tablet; see e.g. paragraph V. for further information on the use of cookies.

Creating a user account: to create a user account, you must provide your contact details (first name, last name and e-mail) (“Contact Information”) as well as other information (username and password) (“Other Information”).

Information messages: FSS may use your Contact Information to send information messages (not marketing communications) that is necessary to provide the Services.

Monitoring of your use of the Service: FSS collects data based on your use of the Services. If applicable, this data is automatically added to your personal account on the Platform. This data includes the time of the start and end of the use of the Services, your location at that time and your user role. This data can be viewed at any time via the Platform.

Auditing, testing, research and analysis: we use personal data to audit, test, research and analyse how registered users use the Platform. This also includes the use of the data to detect and correct errors and malfunctions within the Services.

Data aggregation: to minimize the processing of your personal data, FSS can merge or encrypt your personal data to create anonymous data that cannot be traced back to a natural person.

Compliance with (local) legislation: FSS may be required to comply with the applicable local legislation to process your personal data for purposes other than those set out in this Privacy Policy, for example for law enforcement and in case of a court order.

Fraud detection: FSS processes personal data for fraud detection and to prevent fraud and abuse. If we have a reasonable suspicion of any fraud, fraud or criminal activity imputable to you, or we can determine this, your personal data will be processed to prevent you from being able to use our Services in the future.

Customer service: FSS may collect and share your personal information to provide (international) customer service. For example, FSS may collect requests received by customer service and the replies in relation thereto, along with other Contact Information of users. In this way FSS can respond better to questions.

Making purchases: to make purchases through the Platform, the following information is required: your Contact Information; (ii) your Other Information; and (iii) choice of a payment method. This information is required to verify that you meet the requirements set by FSS for a user of the Service and for processing payments (hereafter “Payment Information”).

Marketing: Insofar as permitted under applicable law, FSS may use your Contact Information for marketing communications, such as newsletters. You can unsubscribe at any time. The newsletter may also contain information and

offers from third parties. Each newsletter contains a link that allows you to unsubscribe from our newsletter. The subscriber file of the newsletter will not be provided to third parties, unless you have given explicit permission to do so.

II. Overview of the retention period of personal data

The table below shows which data is stored for which period and when this data is deleted.

Category of data	Retention period	Deleted after retention period
Contact Information	3 years after termination of the Services/ deregistration of user account	Yes
Other Information	3 years after termination of the Services/ deregistration of user account	Yes
Data of your use of the Service	3 years after termination of the Services/ deregistration of user account	Yes
Data as a result of audits, testing, research and analyses	Reasonable term (in any case 5 years)	Yes
Data regarding compliance with local legislation	As required by applicable legislation	Insofar permitted by applicable legislation
Fraud detection data	Reasonable term (in any case 5 years)	Yes
Payment Information	3 years after termination of the Services/ deregistration of user account	Yes
Marketing data	3 years after termination of the Services/ deregistration of user account	Yes

Please note: you should keep in mind that FSS can keep collected data at any time in an aggregated and anonymous form for (market) research, analysis and/or fraud protection.

III. Providing personal data to Contractor or third-parties

In the situations listed below, FSS is allowed to share your personal information with third parties. FSS will only share your personal data if there is a 'need-to-know'. Your personal data is not sold to other organizations for commercial purposes, except as requested by you.

Third-party service providers: in relation to the execution of the Services, FSS shares your personal data with third-parties, such as: licensees, hosting service providers, agents, representatives, distributors, independent contractors and/or authorized third parties.

Competent authorities: FSS discloses personal data to authorities in charge of law enforcement and other government agencies, to the extent required by law or strictly necessary for the prevention, detection or prosecution of criminal offenses and fraud.

Assignment: FSS may transfer your personal data to third parties in the event of a merger, acquisition, reorganization, sale of business units or bankruptcy of FSS. FSS will request your permission in advance if this is required under applicable law.

IV. Use of cookies

FSS uses cookies on the Website. By clicking "Ok" on the cookie notification of our Website or continuing to use the Website, you consent to the placing of cookies. A cookie is a simple small file that a website stores on your hard disk via the browser. Information is stored in a cookie. Different types of cookies can be used per visit. Below you find more information about the cookies used by and via the Website and for what purposes.

V. What type of cookies are used on the Website and for what purpose

The Website makes use of the different types of cookies listed below and for the purposes listed below:

Advertisement cookies: through these cookies we are able to show advertisements. These cookies are used to keep track of which advertisements you have already seen in order to prevent you from seeing the same advertisements. They are also used to keep track of how often an advertisement is clicked.

Analytical cookies: these cookies are anonymous and allow FSS to improve the Website. These cookies collect information about the way visitors use the Website, such as information about the most frequently visited pages or the number of displayed error messages. The information collected by these cookies may not be used for marketing purposes and will not be passed on to third parties.

Functional and strictly necessary cookies: these cookies are anonymous and allow you to view our Website, use the functions on the Website and obtain access to protected areas. The information collected by these cookies may not be

used for marketing purposes. If the use of this type of cookie is not permitted by you, this may result in (parts of) the Website not functioning properly.

Permanent cookies: with the use of permanent cookies, we can ensure that you do not have to repeat the performance of certain actions. FSS recognizes the preferences you provided when you previously visited our Website. In this way you save time and the Website is more pleasant to use. You can delete permanent cookies via the settings of your browser.

Session cookies: session cookies are used during your visit and are automatically deleted when you close the browser. Through these cookies we can remember which parts of our Website you viewed during a visit and we coordinate our services accordingly.

Social media cookies: these are cookies to share the content of our Website via social media. For the functioning of these buttons social media cookies are used from the social media parties, so that they recognize you when you want to share a page of the Website. For the cookies that the social media parties place and the possible data they collect, we refer you to the statements that these parties provide on their own websites.

Google cookies: Google cookies are used in applications from Google, such as Google maps and Google Analytics. For the functioning of these applications, cookies are used from Google, so that they recognize your location and or IP-address. For the cookies that Google Places and the possible data they collect, we refer you to the statements that Google provides on their own websites.

Other/unforeseen cookies: due to the way internet and websites work, FSS may not always have insight into the cookies that third parties place via our Website. This is especially the case when our web pages contain so-called 'embedded elements' (these are texts, documents, images or films that are stored with another party, but which are displayed on, in or via our Website).

VI. Specific overview of the cookies used

Below you will find an overview of the cookies used on the Website. We have indicated by whom the cookies are placed, for what purpose and for how long they are used. We would like to point out that in spite of our efforts, it is possible that the overview below is not entirely complete.

Advertisement cookies:

Analytical Cookies:

Cookie name	Placed by	Purpose	Duration
Google Analytics	Google	These cookies enable us to gather and collection information about the users of our Website so that we gain insight into the parts of our Website that are most frequently visited.	***

Functional- and strictly necessary cookies:

Cookie name	Placed by	Purpose	Duration
***	***	These cookies are necessary for the proper functioning of our Website.	***

Permanent cookies:

Cookie name	Placed by	Purpose	Duration
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Session cookies:

Cookie name	Placed by	Purpose	Duration
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Social media cookies:

Cookie name	Placed by	Purpose	Duration
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VII. Customize cookie settings or delete cookies

If you do not want FSS to place cookies on your (mobile) device, you can refuse the use of cookies through the settings or options of your browser. For each browser and each (mobile) device, you have to adjust your settings separately. Note: it is possible that after modification of the cookie settings, some parts of the Website can no longer be (correctly) used. When FSS has placed cookies, you can also delete them. How to do this, differs per browser. If necessary, consult the help function of your browser.

VIII. Security

We try to do everything we can to protect your personal data. FSS uses technical and organizational security measures to protect the personal data managed by FSS against manipulation, loss, destruction and unauthorized access. These safety measures are constantly being improved in line with technological developments.

IX. External links

The Platform may contain links to external websites that are managed by other companies. It is possible that they collect personal information from people who visit their website. FSS cannot offer any guarantees regarding the privacy policy of external websites and is not responsible for those websites.

X. Right to inspection, correction or deletion of personal data

You have the right to inspection, correction or deletion of your personal data at any time. For any of these actions please contact us via e-mail: support@racegorilla.com. In addition thereto, with regard to certain personal data, users can itself view, delete or correct personal data via the Platform. However, in the event that, despite our efforts to ensure correctness of personal data, incorrect information is stored, we will correct such data on your request.

XI. Revision Clause

FSS reserves the right to change this Privacy Policy. However, we do not limit your rights under this Privacy Policy without your express consent. You can find the most up-to-date version of this Privacy Policy at any time on the Platform.

XII. Contact details

In case of any questions about this Privacy-and Cookie Policy, you can contact us by regular mail via: Fair Sport Solutions VOF, Herdenkingsstraat 46, Weurt, the Netherlands or by e-mail support@racegorilla.com. You can also use this contact data if you have questions about your personal data.

XIII. Date

This Privacy Policy was last amended on December 25, 2025.